



VERVE

VERVE SECURITY SERVICES PVT. LTD.

feel secure with us

www.vervesecurity.com



INTRODUCTION:

VERVE SECURITY SERVICES PRIVATE LIMITED, an Indian PSARA certified Security Company specialized in the delivery of security and related services to customers.

Besides its core business of Secure Solutions and Facilities Management, Verve Security Services Pvt. Ltd. offers a range of services including; Training, Event Security, Security Consultancy, Risk Management & Central Monitoring Services,.

Founded in 2014, Verve Security is known to be the most eminent organizations involved in service provider.

Verve Security is fully committed to being "Total Quality" service, which is benchmarked by providing professionally trained & high caliber personnel in conformity with our International Standards to deliver value-added services. Where others see only challenges, we see opportunities to create complete solutions that deliver long-term benefits to our clients. Our security officers are not only ranked No. 1 in reliability, ethics speed of response and adherence to rules and procedures, but are also specifically recruited and trained to work in client environments.

ABOUT US:

At VERVE SECURITY SERVICES PRIVATE LIMITED, we are dedicated to providing top-tier security solutions to businesses, residential communities, and events. With more than 10 years of experience and a team of highly trained professionals, we ensure peace of mind by safeguarding what matters most to you.



WHY CHOOSE US?

Integrity

We operate with transparency, honesty, and ethics in all our interactions.
We maintain the highest standards of integrity, even when no one is watching.

Protection

We prioritize the safety and security of our clients, their assets, and our communities.
We take pride in providing reliable and effective security solutions.

Excellence

We strive for excellence in everything we do, from recruitment to training to operations.
We continuously improve our processes and services to meet the evolving needs of our clients.

Teamwork

We believe that our strength lies in our team, and we foster a culture of collaboration and mutual respect.
We work together to achieve our goals and support each other in our pursuit of excellence.

Customer Focus

We put our clients at the heart of everything we do, listening to their needs and tailoring our services to meet their unique requirements.
We build long-term relationships with our clients, founded on trust, reliability, and exceptional service.

Accountability

We take ownership of our actions and decisions, acknowledging our mistakes and learning from them.
We are accountable to our clients, our colleagues, and the communities we serve.

Experienced Professionals

Our security officers are rigorously trained and highly skilled.

Tailored Solutions

We understand each client's unique needs and provide customized security plans.

24/7 Availability

Whether you need security for a few hours or round-the-clock service, we're always available.

Certified and Trusted

Fully licensed, insured, and bonded for your protection.

Comprehensive Range

From general guarding to specialized security roles

Electronic Security

Alarm monitoring & response services for homes

VISION : To be the most valued and respected security service provider in India.

MISSION : Our customers as well as our employees should feel secure with us.

OUR VALUES : To ensure that we deliver best of the services and meet our client's expectations we thrust on:

OUR PRESENCE : New Delhi, Noida, Greater Noida, Ghaziabad, Lucknow, Faridabad, Gurugram, Manesar, Ludhiana



OUR SERVICES:

We provide a comprehensive range of security, pantry/office boy & housekeeping services designed to meet your specific needs:

- Armed & Unarmed Security Services
- Corporate / Industry Security Guards
- Personal Security Officers (PSO) with small weapon
- Housekeeping Services
- Office Boy & Pantry Boy Services
- Admin Executive/Manager
- Reception & Tele-calling Staff
- Security services at commercial establishment
- Banks & ATM Security
- Beat Patrolling
- Schools / Colleges / Institutions / Shopping Malls
- Hospitals / Hotels / Healthcare Establishments / In-Office Security
- Residential / RWA / Shops / Factory / Small Offices Security
- Personal Security Officers
- Bodyguards and Bouncers
- Escorts services (PSOs with car and wireless)
- Event Security Management
- Facility Management



INDUSTRIES WE SERVE:

- Logistics & Warehouse
- Real Estate & Townships
- Educational Institutions
- Healthcare
- Food & Beverages
- Paper & Printing
- Construction
- Banking
- Media
- Information Technology & BPO
- Major Sporting Events
- Heritage Monuments
- Retail & Entertainment
- Insurance
- Hospitality



We strictly focus on some basic requirement to meet our client's expectations, which help us to give our best to the Customer. In order to meet the client expectation we have created below programs:

Recruitment Program | Selection Program | Training Program | Performance Management Program |
Health and Safety Program | Quality Assurance Program | Feedback Program

RECRUITMENT:

Recruiting security personnel requires a set of criteria that ensures the candidates are capable, reliable, and trustworthy. Below are common recruitment criteria for security personnel:

1. Education & Training:

- Minimum Education:
- Security Training:
- Specialized Training:

2. Experience:

- Previous Security Experience:

3. Skills:

- Observation Skills:
- Communication Skills:
- Problem-Solving:
- Technology Proficiency:
- Customer service skills:

4. Character & Background:

- Criminal Background Check:
- Drug Screening:
- References:

6. Personal Attributes:

- Honesty and Integrity:
- Alertness and Attention to Detail:
- Calm Under Pressure:
- Team Player:

7. Availability & Flexibility:

- Shift Flexibility:
- Willingness to Work in Various Environments:



SELECTION PROGRAM:

- Application Screening:
- Interviews:
- Background Checks:
- Medical Examination
- Physical Fitness
- Qualification & Skills



TRAINING PROGRAM:

Training for security guards is designed to equip them with the necessary skills and knowledge to perform their duties effectively and ensure safety in various environments. Here's an overview of what security guard training typically consists of:

All security personnel must be given an initial training course prior to undertaking. All security personnel are made aware of the basic requirement of the client. They are made familiar with the various areas of the premises of the client. Further they are provided with complete details of various contact numbers of the client, local police station, fire brigade, hospital etc. on which they can contact in case of an emergency. Use of first aid procedures also forms an important part of the basic training.

1. Basic Security Training

- Role and Responsibilities
- Workplace Safety
- Report Writing
- Access Control Procedures

2. Emergency Response and First Aid

- First Aid and CPR
- Fire Safety and Evacuation Procedures
- Handling Emergencies

3. Conflict Resolution and De-Escalation

- Verbal De-escalation
- Conflict Resolution
- Customer Service Skills

4. Surveillance and Observation

- Surveillance Techniques
- Report Suspicious Activities
- Observation Skills

5. Use of Security Equipment

- Surveillance Systems
- Metal Detectors and Scanning Equipment
- Radio Communication

6. Legal Aspects and Ethical Conduct

- Legal Knowledge
- Ethical Standards
- Use of Force

7. Physical Fitness and Self-defense

- Physical Conditioning
- Self-defense Techniques
- Use of Firearms (for Armed Guards)

Armed security guards receive extensive training on firearm safety, handling, and legal considerations when carrying a weapon.

8. Specialized Training (if applicable)

- Crowd Control
- Patrol Procedures
- Handling Hazardous Materials or Threats
- Cybersecurity Awareness

9. Cultural Sensitivity and Diversity Training

- Cultural Competence
- Non-discriminatory Practices



10. On-the-Job Training

Mentorship: New guards often undergo on-the-job training, shadowing experienced guards to learn practical skills in real-time situations.

Site-Specific Training: Guards are trained on the specific needs and protocols of the site they will be working at, including access control, emergency plans, and the layout of the premises.

SUPERVISION

A well worked out Supervision Process to ensure that our Quality Standards are being met and delivered through our services. It Includes:

- Continuous Supervision through Patrolling Staff
- Surprise Night Checks
- Monitoring security personnel performance and providing feedback.
- Managing security incidents and responding to emergencies.
- Providing training and development opportunities for security personnel.
- Staying up-to-date with industry trends and best practices.

PERFORMANCE MANAGEMENT PROGRAM

- Performance Evaluations
- Coaching and Mentoring
- Disciplinary Procedures

QUALITY ASSURANCE PROGRAM

- Risk Assessments
- Safety Training
- Incident Reporting

FEEDBACK PROGRAM

- Client Satisfaction Survey
- Security Guard Feedback Form
- Incident Reporting
- Client Meetings

OUR REGISTRATIONS

PSARA License No.	:	1338
PAN	:	AAECV9488J
GST	:	07AAECV9488J1ZI
ISO	:	QIBPK2644
PF No.	:	DSNHP1993924000
ESIC No.	:	20001276070001018
SHOP & Establishment No.	:	2020129162
UDYAM (MSME) No.	:	UDYAM-DL-08-0002659

OUR TEAM



AMRENDRA KUMAR
(DIRECTOR)



ARUN KUMAR
(DIRECTOR)



PUSHKAR DUTT MISHRA
(HR & COMPLIANCES)



NUTAN GOYAL
(ACCOUNTS & FINANCES)



ADV. PRAMOD DUBEY
(LEGAL DEPARTMENT)

CONTACT US

CORPORATE OFFICE

Verve Security Services Pvt. Ltd.
B-82, 2nd Floor
Okhla Industrial Area, Phase- 1
New Delhi – 110020
Contact No. 011-45065009

BRANCH OFFICE

Verve Security Services Pvt. Ltd.
Office No. 7, 1st Floor,
Hansraj Complex, Main Road, Sector-31,
Noida(UP), 201301
Contact No. 9540942110

REGISTERED OFFICE

Verve Security Services Pvt. Ltd.
G-12/392, Ratiya Marg
Sangam Vihar
New Delhi – 110062
Contact No. 9999969368

Email : info@vervesecurity.com | Tel : 011-47065009
New Business & Sales : 9654005655 | Service : 9999969368

www.vervesecurity.com